

	Starter	Professional	Enterprise
Archive			
Access to search and produce data in the Archiving Platform			
Core Platform Fee	\$129/mo: 5 Connections \$249/mo: 20 Connections	\$150 / month	\$1,000 / month***
Users with Core Platform Access	Up to 10	Up to 50	Unlimited
Supported Content	All*	All*	All*
Search			
Universal Search	✓	✓	✓
Proximity Search	✓	✓	✓
Saved Search	✓	✓	✓
Advanced Search	✓	✓	✓
Policies			
Number of Lexicon Policies	2 active	10 active	Unlimited
Admin & Reports			
Self-Service Exports	2 per User	10 per User	Unlimited
Standard Reporting	✓	✓	✓
Users & Roles	✓	✓	✓
Groups	✓	✓	✓
Data Access Rights	--	✓	✓
Retention Periods & Policies	\$	\$	✓
Enhanced Security	--	\$	✓
Active Directory Sync	--	--	✓
External Archiving	--	--	✓
Custom & Scheduled Reports	--	--	\$

* the Starter Package is sold with 5 or 20 Connections included; Content Types must be purchased separately for other Packages

** a "Mobile Only" version of the Starter Package may be purchased through select Smarsh partners for \$25/month

*** the Enterprise Package may be purchased on-premise for \$10,000/month; Smarsh does not provide hardware

Add-on Modules

Discovery Active management of cases, facets & filters, legal holds, and custodians	/ Month
Up to 10 Active Cases	\$250
Up to 25 Active Cases	\$500
Up to 100 Active Cases	\$1,000
Unlimited Active Cases	\$2,500
Supervision Active review workflow for team-based review	\$25 / Reviewer / Month
Supervision Policies	✓
Review & Escalation Queues	✓
Action Buttons and Shortcuts	✓
Reviewer Cards	✓
Supervision Reports	✓
Policy Assist™	\$
Assisted Review™	\$
Personal Access Employee access to their own messages	\$5 / User / Month
Tablet & Mobile Interfaces	✓
User Labels/Folders	✓
Outlook® Plug-in	✓
Web Archiving	/ Month
Domain Fee	\$100
Per page Fee	\$0.50
Additional Crawls	\$30 / crawl
Video Archiving	/ Month
Domain/Channel Fee	\$100
Per video Fee	\$5.00
Additional Crawls	\$30 / crawl

	Starter	Professional	Enterprise
Client Services			
Implementation Fee (one-time)	\$500	\$2,500	\$10,000*
Import Fees (EML)	\$12/GB	\$10/GB	\$10/GB
Professional Services			
Audit Assist™	\$75 / month		
Monthly DVD Delivery	\$50 / month		
Assisted Review™	\$	\$	\$
Policy Assist™	\$	\$	\$
Custom Report Development	--	--	\$
Training			
On-demand Webinars	✓	✓	✓
1:1 Training (web-conference)	--	One-hour live session	Up to five
On-site Training	--	\$	\$
Admin Support			
Live Support during standard Business Hours (7AM-12AM EST), plus:	24x7 access to Technical Support for Severity 1 issues	24x7 access to Technical Support for Severity 1 issues	24x7 access to Technical Support for any issue
Global Support: 24x7 Access for any issue	\$	\$	✓

* If the Enterprise Package is purchase on-premise, the standard implementation fee is \$25,000

\$ = Service is not included in the applicable package but is eligible for an additional fee. Speak to your Smarsh Sales Representative for a Quote.