

Information Security Responsible Disclosure

Document Revision History

DATE	VERSION	DESCRIPTION	CONTRIBUTOR
10/28/20	1.0	Initial responsible disclosure program.	Dave Dyk, VP/CISO

Responsible Disclosure Guidance

Smarsh values the responsible disclosure of security vulnerabilities by security researchers, and will seek a coordinated approach to responsibly remediate any vulnerabilities disclosed responsibly.

Following the responsible disclosure of a vulnerability, Smarsh will investigate, reproduce and where practical, address any legitimate reported vulnerabilities.

To report a security vulnerability, please send an email to: infosec@smarsh.com. Provide your name, contact information, and company name (if applicable) with each report. When researching or reporting a vulnerability, please do not breach any privacy controls, destroy data, interrupt or degrade Smarsh services.

Smarsh will attempt to respond to security vulnerability reports within three business days, and may ask for additional information.