SUBPROCESSORS

To support delivery of our Services, Smarsh Inc. (or one of its Affiliates listed below) may engage and use data processors that have access to certain Client Data (each, a "**Subprocessor**"). This page provides important information about the identity, location, and role of each Subprocessor. Capitalized terms used on this page but not defined have the meaning set forth in the Smarsh Services Agreement or superseding written agreement between Client and Smarsh (the "**Agreement**").

THIRD PARTIES

Smarsh currently uses third party Subprocessors to help us provide customer support, email notifications, and to provide infrastructure services. Not all third parties will have access to Client Data. Prior to engaging third party Subprocessors, Smarsh performs diligence to evaluate such Subprocessors' privacy, security, and confidentiality practices, and executes an agreement with each Subprocessor to enforce the applicable obligations.

Infrastructure Subprocessors

Smarsh may use the following Subprocessors to host Client Data or to provide other infrastructure to help deliver our Services:

Entity Name	Subprocessing Activities	Entity Country
Amazon Web Services	Cloud Service Provider	United States
Rackspace	Cloud Service Provider	United States
SecureWorks	Log Data	United States

Other Subprocessors

Smarsh may use the following Subprocessors to perform miscellaneous Service functions:

Entity Name	Subprocessing Activities	Entity Country
Consilio	Compliance Review (only if Client Purchases Assisted Review)	United States
Intermedia	Email Hosting, Email Encryption, DLP	United States
Twilio	Platform as a Service (applies of Client purchases BYOD Application)	United States
CellTrust	BYOD Application	United States
Salesforce	Information about our customers	United States

Smarsh Affiliates

Depending on the geographic location of a Client or their users, and the nature of the Services provided, Smarsh may also engage one or more of the following Affiliates as Subprocessors to deliver some or all of the Services provided to a Client:

Entity Name	Entity Country
Actiance	United States
MoblieGuard	United States
Cognia	United Kingdom

Updates

As Smarsh's business continues to grow, the Subprocessors we use may change. We will post updates to this document http://www.smarsh.com/legal/subprocessors. Please check this page from time to time to ensure you receive any Subprocessor updates that may occur in the future.

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