

Service Specific Terms - CellTrust SL2

These Service Specific Terms – CellTrust SL2 apply only where Client purchases the CellTrust SL2 Service. Unless expressly stated otherwise, capitalized terms contained in these Service Specific Terms have the meaning given them in the Smarsh Service Agreement - General Terms.

CellTrust SL2. The CellTrust SL2 product ("SL2") is resold by Smarsh and licensed to Client by CellTrust Corporation pursuant to the applicable CellTrust license agreement - SL2 App Agreement, the SL2 Server Agreement, or the SL2 App for Apple Agreement - each available at www.smarsh.com/legal ("SL2 Terms"). To use SL2, Client and end users must download SL2 and accept the applicable SL2 Terms. Smarsh will provide Client with a license key to enable such download. A "Unit" with respect to SL2 means a license key. The provision of the license key is Smarsh's sole obligation with respect to the SL2 product. The SL2 product is delivered by CellTrust, and all data or information generated by the SL2 product is received, processed, and stored by CellTrust and, transmitted by CellTrust to the Connected Archive Service or Connected Capture Service, as applicable, if purchased by Client. The SL2 Terms and privacy policies apply to data generated, hosted, processed, and stored by the SL2 product, and this Agreement does not apply to such data. In the event of CellTrust's breach of the SL2 Terms, Client's remedies are those remedies set forth in the SL2 Terms and are as between Client and CellTrust. Technical support for SL2 is provided by CellTrust. The CellTrust service level agreement, located at www.smarsh.com/CellTrustSLA, applies to SL2; provided that, Client must request credits directly from Smarsh for any unavailability of SL2.