

Smarsh Sub-Processor List

This list identifies the standard sub-processors authorized to process Client Data or Usage Data (data generated by use of the applicable Smarsh SaaS application) for each of the relevant Smarsh SaaS applications set forth below. This list may be superseded or modified by a sub-processor list included as an exhibit in the written agreement between Client and Smarsh. If you have any questions, please send an email to privacy@smarsh.com.

Professional Archive

Name of Entity	Entity Country	Entity Type	SaaS Service
Amazon Web Services, Inc.	United States	Cloud Hosting	Professional Archive
DataDog, Inc.	United States	Data Logging, Alerts & Application monitoring	Professional Archive
Snowflake, Inc.	United States	Data Warehouse Service for Metadata	Professional Archive
Looker Data Sciences, Inc.	United States	Reporting & Analytics & Visualization	Professional Archive
CrowdStrike Holdings, Inc.	United States	Security; Threat Detection & Response	Professional Archive

Cloud Capture

Name of Entity	Location	Role	SaaS Service
Amazon Web Services, Inc.	United States	Cloud Hosting	Cloud Capture
DataDog, Inc.	United States	Data Logging, Alerts & Application monitoring	Cloud Capture
Twilio Inc. (SendGrid)	United States	Customer Communications	Cloud Capture
CrowdStrike Holdings, Inc.	United States	Security; Treat Detection & Response	Cloud Capture
Microsoft Azure	United	Cloud Host	Cloud Capture

Note: For Clients leveraging Microsoft Export API, Microsoft Azure is used as a Cloud Host for the limited purpose of capturing data from Microsoft's Export API. Certain deployments of Cloud Capture may leverage different sub-processors at the request of the applicable Client. This list covers Smarsh's standard deployment of Cloud Capture.

Capture Mobile

Name	Location	Role	SaaS Service	
Microsoft Azure	USA	Infrastructure as a Service	Capture Mobile	
Amazon Web Services, Inc	USA	Cloud Hosting	Capture Mobile	
CrowdStrike Holdings, Inc.	United States	Security; Treat Detection & Response	Capture Mobile	

Capture Mobile (WeChat only)

Name	Location	Role	SaaS Service
Microsoft Azure	USA	Infrastructure as a Service	Capture Mobile (WeCom/WeChat)
Amazon Web Services, Inc	USA	Cloud Hosting	Capture Mobile
TeleMessage Information Technology (Shanghai) Co., Ltd.	China	Provision of Services within mainland China	Capture Mobile (WeCom/WeChat)
CrowdStrike Holdings, Inc	United States	Security; Treat Detection & Response	Capture Mobile (WeCom/WeChat)

Web Archive

Name of Entity	Entity Country	Entity Type	SaaS Service
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Amazon Web Services, Inc.	United States	Cloud Hosting	Web Archive
DataDog, Inc.	United States	Data Logging, Alerts & Application monitoring	Web Archive
CrowdStrike Holdings, Inc	United States	Security; Treat Detection & Response	Web Archive

Cyber Compliance

Name of Entity	Entity Country	Entity Type	SaaS Service
Amazon Web Services, Inc.	United States	Cloud Hosting	Cyber Compliance
CrowdStrike Holdings, Inc	United States	Security; Treat Detection & Response	Cyber Compliance

Vendor Risk Management

Name of Entity	Entity Country	Entity Type	SaaS Service
Amazon Web Services, Inc.	United States	Cloud Hosting	Vendor Risk Management
CrowdStrike Holdings, Inc	United States	Security; Treat Detection & Response	Vendor Risk Management

Enterprise Platform

Name of Entity	Entity Country	Entity Type	SaaS Service
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Amazon Web Services, Inc.	United States	Cloud Hosting	Enterprise Platform
DataDog, Inc.	United States	Data Logging, Alerts & Application monitoring	Enterprise Platform
Twilio Inc. (SendGrid)	United States	Customer Communications	Enterprise Platform
CrowdStrike Holdings, Inc	United States	Security; Threat Detection & Response	Enterprise Platform

Note: Certain deployments of Enterprise Platform may leverage different sub-processors at the request of the applicable Client. This list covers Smarsh's standard deployment.

Support Services

Depending on the geographic location of a Client or their users, and the nature of the Services provided, an affiliate of Smarsh may provide support services:

Name of Entity	Entity Country	Description of Activity
Salesforce Inc.	United States	Support Portal Host
Smarsh Inc.	United States	Provision of Client initiated support
Smarsh India Private Limited	India	Provision of Client initiated support
Digital Reasoning Systems, Inc.	United States	Provision of Client initiated support
Digital Reasoning Asia Pte. Ltd	Singapore	Provision of Client initiated support
Smarsh Canada Inc.	Canada	Provision of Client initiated support

Smarsh Software Solutions and InfoTech SCR Ltd.	Costa Rica	Provision of Client initiated support
Smarsh Software Solutions GmbH	Germany	Provision of Client initiated support
TeleMessage Ltd.	Israel	Provision of Client initiated support
Call Cabinet Corporation	Delaware	Provision of Client initiated support
Call Recording SA Pty Ltd	South Africa	Provision of Client initiated support
Call Cabinet Southern Africa Pty Ltd	South Africa	Support, Implementation
Call Cabinet Australia Pty Ltd	Australia	Provision of Client initiated support
Call Cabinet Corporation UK Ltd	UK	Provision of Client initiated support