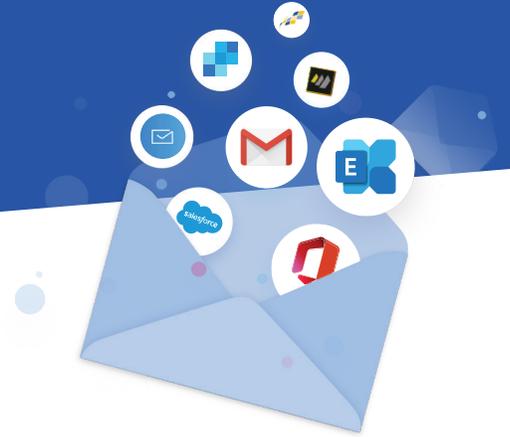# Improve your efficiency and reduce risk with email capture and archiving

Why capture email?

Email is the communication backbone of your business. As part of a highly regulated and litigious industry, you are required to retain and supervise these communications. Your business must be able to search and access emails for e-discovery and internal investigations.

Enable your business to stay compliant and reduce risk with an email capture and archiving solution built specifically for your needs as a financial services institution.

Key features

Direct source capture

Identity integrations

Attachments support

Message directionality

IP restrictions and encryption

Personal Archive compatibility

Secure peace of mind with compliant capture of your most important communications

Supported channels include:

Microsoft Exchange

Office 365

IBM Domino/Notes

G Suite Gmail

Redtail Email

B Bloomberg Mail

GroupWise

Salesforce / Pardot

Constant Contact

SendGrid

How it works

Smarsh enables your business to capture emails for select individuals or across your entire organization.

Email content and attachments are captured through journaling in near real-time, and all content is secured through forced TLS encryption or IP restrictions.

Once captured, all content is automatically sent encrypted to the Smarsh Connected Archive, where it is available for fast, on-demand search alongside all other archived communications. It can also be sent to an external archive.

Key benefits:

Meet regulatory requirements and resolve internal disputes
Capture, archive, supervise and discover all your electronic communications to meet FINRA, SEC and other regulatory requirements and help resolve internal disputes. Preserve chain of custody and retain messages for as long as your business needs.

Improve review effectiveness
Empower your legal and compliance teams with an enhanced review experience. Email messages are threaded together in their native form to show full conversational context alongside all other communications.

Reduce time, cost and complexity
Streamline compliance and e-discovery workflows by using one archive instead of many for your email, IM & collaboration, social, mobile text and voice content.

Illuminate and reduce risk
Tag, search, track and review full context conversations across all channels to easily identify risk. Leverage our APIs to extract additional business insights from your communications data.

Support new and global communication trends
Adapt to support the latest, most productive mobile communication channels while ensuring complete compliance with regulatory demands.