smarsh®

Connected Archive™

PROFESSIONAL ARCHIVE

Feature Matrix

FOR BUSINESS

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	Silver	Gold	Platinum
Connected Archive			
Connections	5 | 10 | 20	50 | 100 | 200	500 | 1000 | 2000 | 5000
Platform Access	3 users	10 users	100 users
Search			
Universal Search	✓	✓	✓
Proximity Search	✓	✓	✓
Saved Search	✓	✓	✓
Advanced Search	-	✓	✓
Policies			
Active Lexicon Policies	2	10	50
Post Review Actions	✓	✓	✓
Supervision			
Review & Escalation Queues	✓	✓	✓
Review Tools	✓	✓	✓
Discovery			
Cases	Unlimited	Unlimited	Unlimited
Legal Hold	✓	✓	✓
Discovery Users	1	5	20
Admin			
Self-Service Exports	2 per User	10 per user	25 per User
Roles	✓	✓	✓
Groups	✓	✓	✓
Retention Policies	✓	✓	✓
IP Whitelisting	-	✓	✓
Multi Factor Authentication	✓	✓	✓
Identity & Access Management*	-	$	✓

External Archiving	✓	✓	✓
Reports			
Administration	✓	✓	✓
Policies	✓	✓	✓
Supervision	✓	✓	✓

IDENTITY & ACCESS MANAGEMENT (IAM) INCLUDES STANDARD IMPLEMENTATIONS FOR AD SYNC/LDIF/SSO ONLY; CUSTOMIZATION REQUIRES PROFESSIONAL SERVICES HOURS

$ = SERVICE IS NOT INCLUDED IN THE APPLICATION PACKAGE, BUT IS ELIGIBLE FOR AN ADDITIONAL FEE.

ADD-ON MODULES

Personal Access Employee access to their own messages	$5 / User / Month
Tablet & Mobile Interfaces	✓
User Labels/Folders	✓
Outlook® Plug-in	✓
Web Archiving	**/ Month**
Domain Fee	$100
Per page Fee	$0.50
Video Archiving	**/ Month**
Domain/Channel Fee	$100
Per video Fee	$5.00

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Client Services			
Implementation Fee (one-time)	$500	$2,500	$10,000
Import Fees (EML)	$10/GB	$10/GB	$10/GB
Professional Services			
Audit Assist	$75 / month		
Monthly DVD Delivery	$50 / month		
Assisted Review	$	$	$
Policy Tuning	$	$	$
Custom Feature/Application Development	-	-	$
Training			
Online User Guides and Knowledge Base	✔	✔	✔
Smarsh University Web-Based and Instructor-Led Training	$	$	$
On-site Training	-	$	$
Admin Support			
Live Support during standard Business Hours (7AM-12AM EST)	✔	✔	✔
Global Support: 24x7 Access for any issue	$	$	✔