



PROFESSIONAL ARCHIVE

FEATURE MATRIX

FOR BUSINESS



	Silver	Gold	Platinum
Connected Archive			
Connections	5 10 20	50 100 200	500 1000 2000 5000
Platform Access	3 users	10 users	100 users
Search			
Universal Search	✓	✓	✓
Proximity Search	✓	✓	✓
Saved Search	✓	✓	✓
Advanced Search	-	✓	✓
Policies			
Active Lexicon Policies	2	10	50
Post Review Actions	✓	✓	✓
Supervision			
Review & Escalation Queues	✓	✓	✓
Review Tools	✓	✓	✓
Discovery			
Cases	Unlimited	Unlimited	Unlimited
Legal Hold	✓	✓	✓
Discovery Users	1	5	20
Admin			
Self-Service Exports	2 per User	10 per user	25 per User
Roles	✓	✓	✓
Groups	✓	✓	✓
Retention Policies	✓	✓	✓
IP Whitelisting	-	✓	✓
Multi Factor Authentication	✓	✓	✓
Identity & Access Management*	-	\$	✓
External Archiving	✓	✓	✓

Reports			
Administration	✓	✓	✓
Policies	✓	✓	✓
Supervision	✓	✓	✓

**Identity & Access Management (IAM) includes standard implementations for AD Sync, LDIF, or SSO only; customization requires professional services hours*

§ = service is not included in the application package, but is eligible for an additional fee.

ADD-ON MODULES

Personal Access Employee access to their own messages	\$5 / User / Month
Tablet & Mobile Interfaces	✓
User Labels/Folders	✓
Outlook® Plug-in	✓
Web Archiving	/ Month
Domain Fee	\$100
Per page Fee	\$0.50
Video Archiving	/ Month
Domain/Channel Fee	\$100
Per video Fee	\$5

	Silver	Gold	Platinum
Client Services			
Onboarding Services*	\$	\$	\$
Migration Fees (EML)	\$10/GB	\$10/GB	\$10/GB
Professional Services			
Audit Assist	\$100 / month Standard \$250 / month Advanced		
Monthly DVD Delivery	\$50 / month		
Assisted Review	\$	\$	\$
Policy Tuning	\$	\$	\$
Custom Feature/Application Development	-	-	\$
Training			
Online User Guides & Knowledge Base	✓	✓	✓
Smarsh University Web-Based and Instructor-Led Training	\$	\$	\$
On-site Training	-	\$	\$
Admin Support			
Live Support during standard Business Hours (7AM-12AM EST)	✓	✓	✓
Global Support: 24x7 Access for any issue	\$	\$	✓

* Onboarding services charges vary based on the number of channels required, and the level of services needed.

\$ = Service is not included in the applicable package but is eligible for an additional fee. Speak to your Smarsh Sales Representative for a quote.