

Capture for Financial Services

Empower your employees to take full advantage of the business benefits of text messaging



Key Features



Direct carrier capture and native format



Automated provisioning



Message threading and attachments



MMS, SMS and RCS support



BYOD support and number porting



Smarsh Enterprise Archive, Digital Safe Archive, external archive, app or data lake

Why capture mobile text?

Text messaging has become one of the primary ways of conducting business. As part of a highly regulated and litigious industry, you are required to retain and supervise these communications.

Your business must be able to search and access emails for e-discovery and internal investigations.

Retaining text messages centrally alongside all your other communications both exposes conversational context and enables the application of uniform compliance processes. It results in a significantly more efficient review process, lower costs to your organization and better outcomes.

How it works

Smarsh offers the only solution that captures mobile content directly from leading carriers and BYOD providers.

The solution can be enabled for any combination of devices, OS, carrier plans and ownership models. Once captured, mobile content is automatically sent encrypted to the Smarsh Enterprise Archive, Digital Safe Archive, external archive, app or data lake where it is available for fast, on-demand search alongside all other archived communications.

Archived text messages are threaded together to show the full context of the conversation for faster, more effective review.



Capture for Financial Services

Secure peace of mind with compliant capture of all your mobile communications

Supported channels include:



AT&T



Verizon



US Cellular



T Mobile



Captivated



CellTrust



Hearsay



My Rep Chat



Redtail Speak



Zoom



Vodafone

Key benefits:

Capture, archive, supervise and discover all your electronic communications to meet FINRA, SEC and other regulatory requirements and help resolve internal disputes. Preserve chain of custody and retain messages for as long as your business needs.

Improve review effectiveness

Empower your legal and compliance teams with an enhanced review experience. Mobile messages are threaded together in their native form to show full conversational context alongside all other communications.

Reduce time, cost and complexity

Streamline compliance and e-discovery workflows by using one archive instead of many for your email, IM & collaboration, social, mobile text and voice content.

Illuminate and reduce risk

Tag, search, track and review full context conversations across all channels to easily identify risk. Leverage our APIs to extract additional business insights from your communications data.

Support new and global communication trends

Adapt to support the latest, most productive mobile communication channels while ensuring complete compliance with regulatory demands.