

Intelligent Agent: Global Detection, Local Precision

Challenge: Hidden risks in global communications

Every day, critical misconduct signals go unnoticed. Legacy surveillance tools can't keep pace with the speed, scale, and linguistic complexity of modern communication. Without multilingual intelligence, compliance teams miss crucial context, chase false positives, and risk falling behind both regulators and malicious actors.

Solution: Smarter detection. Global coverage. Compliance made simple.

The Smarsh Intelligent Agent delivers sharper risk detection using multilingual transfer learning. This enables teams to streamline compliance operations across key channels and languages while keeping ahead of regulatory demands with seamless coverage.

Key benefits



Uncover more hidden risks

Surface 3-5x more financial and non-financial misconduct with advanced AI models built and fine-tuned for the realities of financial services.



Built for your backyard, not the open road

Spot the risks that others miss with domain-adapted models trained on the gritty realities of financial services, not generic internet chatter.



Expand coverage across every channel

Identify risks across 10 core languages, including English, French, German, Spanish, Mandarin, and others.



Cut the noise, sharpen investigations

Slash false positives so Level 1 analysts spend less time on clutter and more time on high-value investigations.

Intelligent Agent: Built for compliance, proven in the real world

With over a decade of AI experience and global bank deployments, Smarsh has continuously delivered trusted, audit-ready surveillance.



Proven expertise

Shaped by real compliance professionals and exclusive industry partnerships.



Sharper detection

Fine-tuned, domain-adapted language models deliver context-rich insights across communications.



Trusted and secure

Gain full control and regulatory-grade outcomes without third-party data processing.



Fast and scalable

No-code UI, productized AI/ML, and experienced onboarding professionals ensure a quick time to value and easy adoption.

Detect risk with intelligence

Uncover how Intelligent Agent sharpens your compliance program.

Talk to a Smarsh AI professional today.