

Intelligent Agent

Cut Costs and Catch More Risks with Smarsh Al.

The challenge: Outdated surveillance systems are under pressure

Compliance teams face increasing pressure to modernize their surveillance efforts. Excessive false positives, rising operational costs, and increasingly complex global regulations push legacy systems to their limits. Traditional lexicon-based approaches cannot provide the accuracy, speed, or scale required in today's communication environment.

The solution: Smarsh Intelligent Agent

Smarsh Intelligent Agent emulates the decision-making of a Level 1 Compliance Analyst to reduce false positives, surface more real risks, and scale across global communications. It integrates with existing Enterprise Conduct workflows to boost efficiency, cut costs, and keep you ahead of evolving regulations.

Built on a decade of real-world Al innovation. Designed to do it better.

Intelligent Agent takes everything Smarsh has learned and levels it up with:

- Developed with insights from real compliance analysts through exclusive industry partnerships
- Fine-tuned language models deliver sharper, context-rich results
- Team of Al experts behind it, with more than eight publications on Al and LLMs
- Built-in trust no third-party data processing means more control and better outcomes

Customer-proven results

A top global investment bank put Intelligent Agent to the test. The impact?

- 77% reduction in workload across millions of alerts
- Less than 2% of risk signals lost

Key benefits:



Cut labor costs, not corners: Slash false positives so your team focuses on real risk with Contextual Al Filter



See what matters faster: Find three to five times more risks with Detect Scenarios for financial and compliance misconduct.



Expand risk coverage globally: Spot risk across key channels and languages with built-in multilingual coverage.

reduction in workload across millions of alerts

< 2% of risk signals lost

Enterprise Conduct with Intelligent Agent offerings

		Intelligent Agent Filter	Intelligent Agent Detect
	Included	Reduce False Positives	Surface More Risk
False Positive Technique	Standard	Contextual Al	Contextual Al
Primary Risk Detector	Lexicons	Lexicons	Detect Scenarios
False Positive Reduction	Low	High	Highest
New Risks Detected	Low	Medium (if downsampling changed)	Highest
Multilingual	Human Translation Only	Yes	Yes
Labor Costs	\$\$\$\$\$	\$\$	\$
Primary Technology	Lexicons	LLMs	LLMs
Context	Keywords	Paragraphs	Sentences
How it Generalizes	Rules	Semantic	Semantic
Release Date	Released	Early Adopters in Q3	Early Adopters in Q3

Ready to rethink surveillance?

See how Intelligent Agent can transform your compliance program. Talk to a Smarsh expert and get a customized ROI snapshot for your firm.





